

NETSUPPORT SCHOOL v10.5

NOW WITH
AUDIO
MONITORING



COMPLETE CLASSROOM MANAGEMENT

NetSupport School is the class leading training software solution, providing Teachers with the ability to instruct, monitor and interact with their Students either individually, as a pre-defined group or to the overall class.

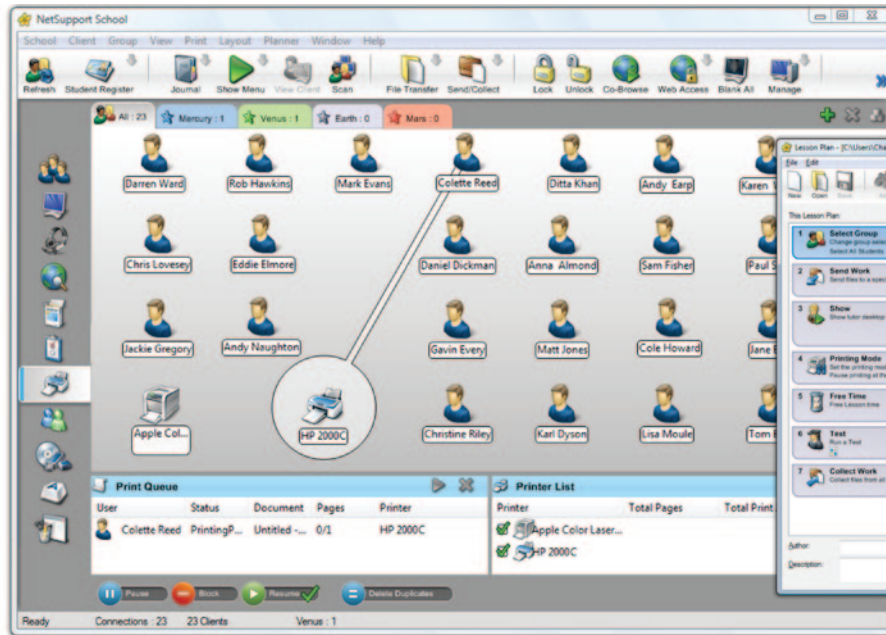
Combining advanced classroom PC monitoring, real-time Presentation and Annotation tools, with an innovative customised Testing suite, Internet and Application Control, automated Lesson Plans, Printer Management, Instant Messenger Control, Content Monitoring, Desktop Security and a new Audio Monitoring feature, this latest version of NetSupport School rises to the challenge and requirements of today's modern classroom.

Providing the very latest IT infrastructure is only half the equation. Ensuring it is used in the most effective way represents the other half. With NetSupport School, full Application and Internet control is offered as standard, allowing for individual or overall class restrictions to be applied. NetSupport School combines the ability to deliver content, simultaneously monitor all Student PCs and work collaboratively, ensuring that complete Student attention and focus is maintained at all times.

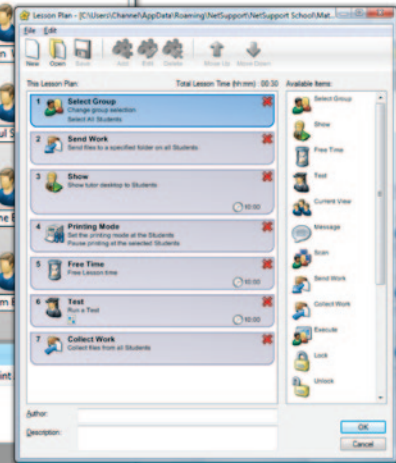
KEY FEATURES

- Full Classroom Management
- Interactive Lesson Plans
- Printer Management
- Real-Time Instruction Tools
- Powerful Student Surveys
- Testing and Quiz Components
- Virtual Interactive Whiteboard
- View / Control Student Screens
- Real-time Audio Monitoring
- Instant Messenger Monitoring
- Keyboard Monitoring
- Application Metering and Control
- Internet Metering and Control
- Student Journals
- Full Wireless Support
- Dedicated Teacher Console
- Dedicated Technician Console
- Student Resource Manager

PRINTER MANAGEMENT



LESSON PLANNING



MANAGE

CLASSROOM MANAGEMENT

- Power On or Off all classroom computers from the Teacher PC.
- Perform a Remote "Log off" on all PCs.
- Send a Remote "Log in" to all Student PCs at the beginning of class.
- Blank Student Screens to gain attention.
- Lock the Student's Mouse and Keyboard when instructing.
- Automatically re-connect to Student PCs on Reboot.
- Use layouts so the Teacher PC represents the layout of the physical classroom.
- Use individual Teacher profiles to deliver the features needed by each teacher.
- Give individual Students visual rewards to encourage effort or behaviour.
- One click "Request Assistance" option for Teacher needing Tech Support.

PRINTER MANAGEMENT

- Prevent Students printing in the classroom.
- Limit printer usage by number of pages.
- Require Teacher authorisation prior to printing.
- Prevent printers being added, deleted or modified.
- Control access and usage for each individual Printer.
- Display real-time Print indicator identifying which Student is Printing.

DEVICE MANAGEMENT

- Prevent data being copied to or from USB storage devices.
- Prevent data being copied to or from CDR / DVD devices.
- Prevent new network connections being created.

STUDENT REGISTER

NetSupport School offers a powerful Student Registration feature :

- Request standard and custom information from each Student at the start of class.
- Distribute files to multiple PCs in a single action.
- View a summary for a Student by using a "mouse over" of the Student icon.
- Use customised icons for individual or groups of Students.

STUDENT INFORMATION BAR

NetSupport School features a Student Information bar, neatly located at the top of each Student screen. This can be set to be always visible, hidden or to auto-hide.

The Information Bar provides feedback to the Student on the current lesson, time remaining, current websites and applications that are available, the status of messenger and keyboard monitoring, lesson objectives and quick access to request help. The information bar is fully configurable by the Teacher.

HAND OUT AND COLLECT FILES

Distribute files and folders from the Tutor PC to multiple Student workstations.

- Transfer files to and from a selected PC in a single action.
- Distribute files to multiple PCs in a single action.
- Hand out and automatically collect files with each Student's details appended.

INSTRUCT & COLLABORATE

REAL TIME INSTRUCTION (SHOW MODE)

- Show the Tutor's screen to selected Students.
- Show a specific desktop to selected Students.
- Show just a selected application to selected Students.
- Show a Replay file (previous screen recording) to selected Students.
- Broadcast a video file to selected Students.
- Deliver your presentations optimised for Wireless networks.
- Leave a recording of your Show on the Student's PC for future review.
- Interact audibly with Students while demonstrating a topic.

KEY SHOW

Visually highlights when key combinations are used (eg CTRL + P for print).

SCREEN HIGHLIGHTER AND DRAWING TOOLS (ANNOTATE)

NetSupport School provides as standard a wealth of screen annotation tools to aid in presenting. These include Line Tools, Arrows, Shapes, Text Highlighters and more.

VIRTUAL WHITEBOARD

Full page Whiteboard integrated directly within the Tutor supported by a wealth of drawing tools for improved collaboration within the classroom.

INTERNET CO-BROWSE

Allows a Teacher to open selected websites and synchronise these with the browser on each Student PC. As a Teacher navigates across a website the Student PCs will follow.

GROUP LEADERS

A nominated Student can be assigned certain Tutor rights and act as a Group Leader until such privileges are revoked. Now includes a visual layout of Leaders and their assigned group members.

GROUP OR 1:1 CHAT

Open a discussion session that all or selected Students can join, enter their comments and share with the rest of the class. Now features emoticons.

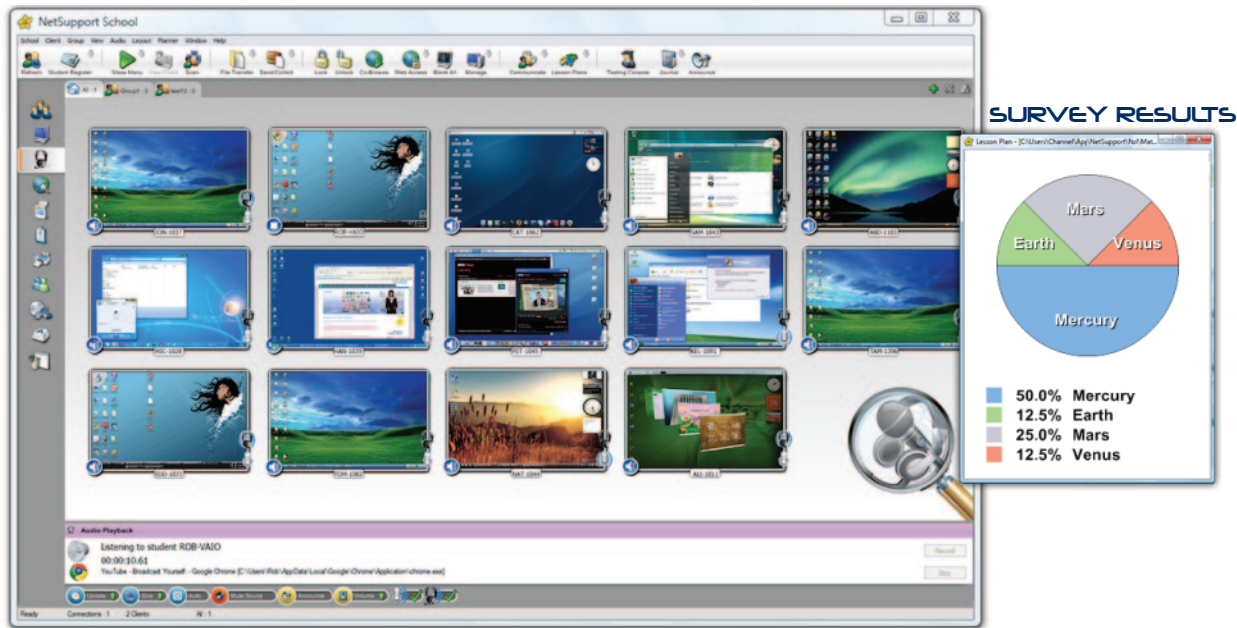
EXHIBIT (STUDENT SCREEN)

Allows a Teacher to select a Student's computer and broadcast their screen to the rest of the class. Perfect for highlighting achievements or sharing Student feedback.

TEACHER TOOLBAR

When the Teacher application is minimised a convenient toolbar is provided for quick access to key features within NetSupport School. This toolbar is optimised for use with Interactive Whiteboards.

AUDIO MONITOR



MONITOR & CONTROL

VIEW STUDENT SCREENS IN REAL-TIME (MONITOR MODE)

- Monitor the entire class in a single view.
- Scan through sets of Student PCs in pre-defined multiples.
- Overlay additional information including: Active Application or Active Website.
- Zoom for optimised high definition Student thumbnails.

INSTANT MESSENGER MONITORING

Real-time monitoring and control of Messenger applications presents Teachers with a view of chat activity and content.

REAL-TIME KEYBOARD MONITORING

Designed to be used in conjunction with application control, this component provides Teachers with a real-time insight into Student activity and topic understanding. During a lesson, while all Students are working using any approved application, the Teacher can monitor the entire class and see quickly and easily their typed content and activity levels. Also provides "Target" Keywords for tracking of Student understanding and a full history of keyboard usage by Student and application.

APPLICATION METERING AND CONTROL

- Monitor all Student Application use.
- View background applications running on all PCs.
- Open and Close applications on all selected PCs in a single action.
- Record a full history of application use for the class.
- Prevent restricted applications from running.
- Allow only approved applications to run.

INTERNET METERING AND CONTROL

- Monitor all Student Internet use.
- View background websites open on all PCs.
- Open and Close websites on all selected PCs in a single action.
- Record a full history of internet use for the class.
- Prevent access to any or restricted websites.
- Allow access to approved websites only.

NEW AUDIO MONITOR & LANGUAGE LAB

REAL-TIME AUDIO MONITORING

- Listen to Student audio.
- Listen to Students' microphones.
- Monitor audio in class.
- Two way audio chat.
- Record audio to file.

AUDIO

Broadcast Audio to the class or transmit the Tutor's voice during a presentation. Audio support is included in all Show Screen, Remote Control and Chat sessions.

LEARNING

STUDENT JOURNAL

NetSupport School now provides a powerful and unique Student Journal. During a typical class, all appropriate items relating to the subject can be captured and automatically included in a PDF file for post-lesson review by each Student.

- Lesson details and objectives.
- Teacher Notes.
- Individual Student Notes.
- Screenshots from within a presentation (and supporting explanation).
- Class or group Survey results.
- Virtual Whiteboard screens.
- Individual Student Test results.
- URLs of websites used during the lesson.
- Copies of any class Chat transcripts.

The unique Student Journal provides a complete record of the subject matter and information covered during a lesson, offers a welcome summary for any Students who were absent from a lesson as well as a structured summary of activity for the Teacher.

TESTING

STUDENT SURVEYS

Find out if your Students have understood the content covered during the lesson by conducting an instant survey.

- Create a survey using pre-supplied or custom responses.
- See instantly all responses and a summary for the class.
- Create groups dynamically based on Student responses.
- Publish survey results to all Students.

STUDENT TESTING AND QUIZ

Design tests and examinations with the minimum of effort, including text, picture, audio and video questions.

- Create a library of resources and questions that can be shared.
- Create any number of Tests using questions from your library.
- Now utilise any of 8 different question styles.
- Create Questions with between 2 and 4 possible answers.
- Set examination Grading levels (eg over 75% = A grade).
- Track Student progress and see question success or failure in real-time.
- Auto-mark the test so results are available as soon as it is completed.
- Display individual results back to each Student.
- Deliver results (including highlighting the correct answers) to the class.
- Install the Test designer on a standalone system.

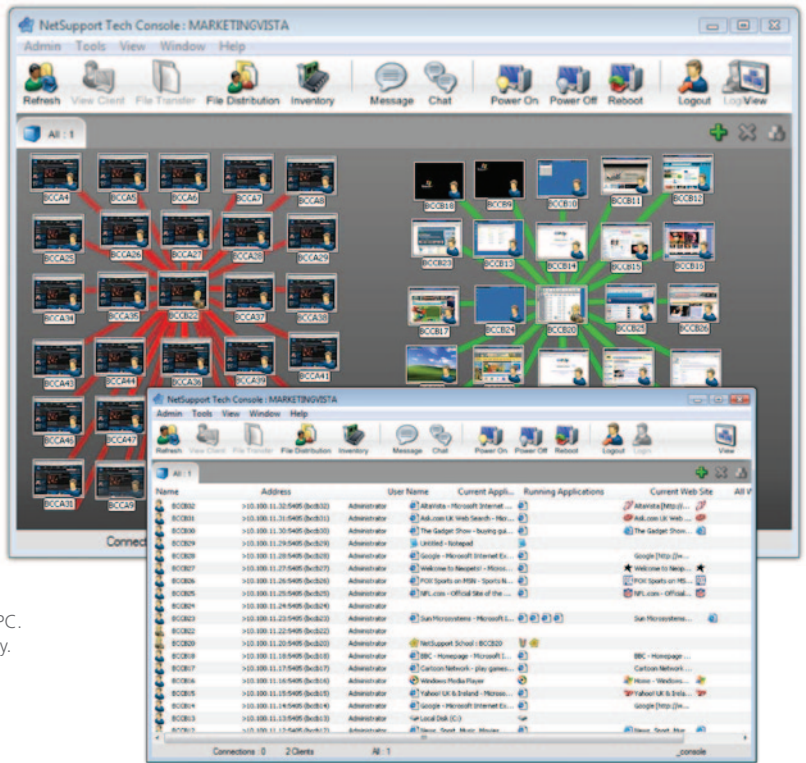
MULTI CLASSROOM MONITOR

TECH CONSOLE

A classroom management solution is not simply about providing the right tools for each teacher. Equally important are tools to ensure all computers in the school can be managed and maintained so they are always available for teaching. With this in mind, NetSupport School also provides a unique "Tech Console" specifically for Lab Technicians and Network Managers.

Using the Tech Console you can :-

- Monitor all computers across the school network in a single view.
- Monitor Application and Internet use on each Student PC.
- Transfer files and folders to selected or all computers.
- Group all computers by classroom / physical location.
- Generate a full Hardware Inventory summary for a selected PC.
- Generate a full Software Inventory for each PC including Hotfixes.
- Provide direct technical assistance to any classroom Teacher.
- Display all Students and Teachers by active class.
- Conduct Chat with one or multiple Students or Teachers.
- Broadcast messages to groups or all network users in seconds.
- Shows real-time USB memory stick status on all Student PCs.
- Perform powerful 1:1 PC Remote Control on any selected computer.
- Review individual NetSupport School client security settings remotely.
- View and Control Services, Processes and Applications running on each PC.
- Power on, Power off, Reboot and Login to classroom computers remotely.



TECH DETAILS

WIRELESS SUPPORT

NetSupport School is fully optimised for use with Wireless networks, Laptops and Tablet PCs. The philosophy for managing computers in a wireless environment is to maximise performance without compromising the network or the devices servicing it.

With that in mind NetSupport School provides a specific wireless mode that allows data throughput when performing a real-time show to a class to be matched to the Wireless network and Access Point speeds. The product is extensively used on 802.11a and 802.11g networks.

With NetSupport School in a Wireless environment you can :-

- Connect to computers over a Wireless connection.
- Optimise performance to match Access Point speeds.
- Create pre-defined class lists to connect to non-static computers.
- Work effectively with Laptop and Tablet computers.
- Publish a class and allow Students to join on demand.

NetSupport School also features a Student Locator and a unique room identifier option. This connectivity server allows wireless student laptops to be located across any LAN or WAN. Using this new, standard component, Students' wireless laptops can be located and connected to from any Class List no matter what their current IP address or subnet is.

SECURITY

NetSupport School features a wealth of security features to ensure its correct and authorised use, these include :

- Unique "security key" to make your copy incompatible with other copies.
- Restrict connectivity to only systems carrying a matching software license.
- Tutor profiles each allowing customised levels of functionality as required.
- Use AD profiles to limit which users are able to use the Tutor or Tech software.
- Use AD profiles to force configurations for both Tutor and Client.
- Control the access and use of portable media devices within the classroom.
- Automatically re-apply restrictions on reboot of a student computer.

NetSupport School is provided with example Active Directory (AD) templates for easy implementation.

The Tech Console also provides the ability to review the NetSupport security on each Student PC.

SYSTEM REQUIREMENTS

Win 2000, 2003, 2008, XP, Vista and Windows 7
35 Mbytes free disk space (90Mbytes Full Install)



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